

#### **1** About Sandes

Sandes is a messaging platform for Instant Communication for Government users. Public users may also be able to use the App on invitation. Sandes platform provides a Mobile App for Instant Messaging, a Portal for Administration and Dashboard services as well as Sandes Web for accessing the features on desktop or laptop.

Sandes can be customized to manage the various types of messaging and other forms of communications in different Government Organizations. Sandes can be adapted by both Central and State Government Organizations for intra and inter organization communication.

Sandes Mobile App can be downloaded from the Download Centre of Sandes Portal (<u>https://gims.gov.in</u>) or Search for sandes on playstore and click on install.

# 2 Installation

Open <u>https://play.google.com/store/apps/details?id=in.nic.gimkerala</u> on the mobile browser and click on install.

OR

Search for sandes on playstore and click on install.



# 3 Splash Screen



Application launcher splash screen will be displayed when user opens the application

# **4** Phone Permissions



After login, user needs to allow phone permissions for Sandes to access functionalities such as taking picture and recording the video, recording the audio, accessing the contacts, making and managing phone calls, accessing photos, media and files on user's device

#### **5** Login Screens

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Mobile Num	ber
Email	
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User has to login using Mobile credentials and the OTP generated. Mobile no. must be the same as Registered in IGMIS.



### Enter the OTP

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Sandes QRG-Android v2.2.X

## **Benefits of using Sandesh:**

Login Otp's can be received through Sandesh App.

Messages, Alerts and Important Notifications can be easily received using Sandesh app.

Sandesh App can work even without cellular network only internet requires.